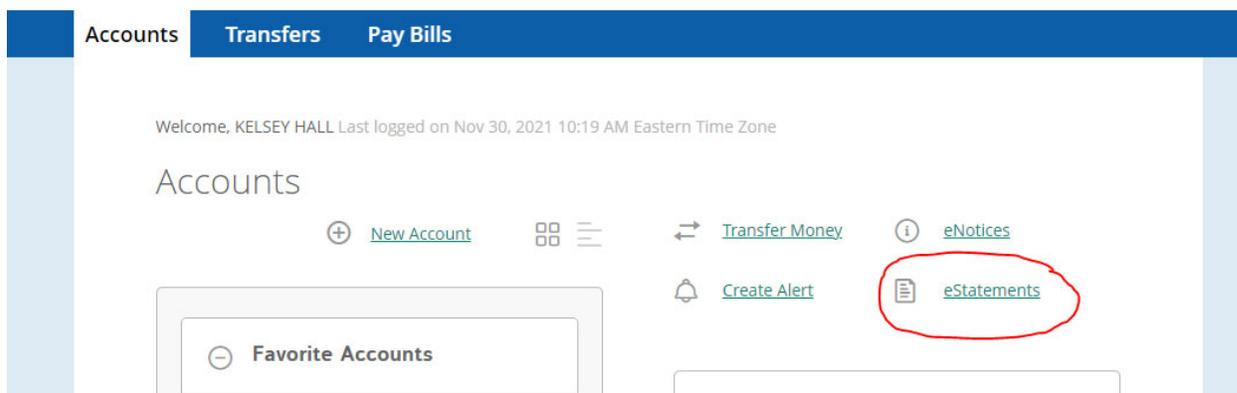


Enrolling in E-Statement How To

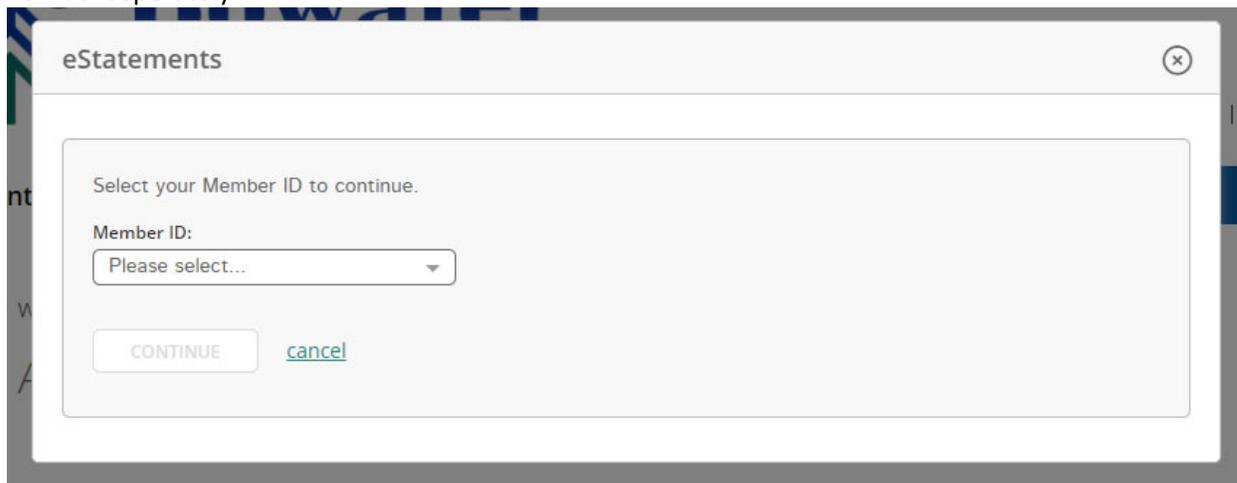
1. Log in to myBRANCH online (you cannot enroll through the app)
2. Click on eStatements on main screen (Accounts screen)



Mobile | Settings | Log Off



3. This will bring up a box with a drop down box with your Member ID. If you have multiple accounts you will have to pick which account they are wanting to enroll in eStatments for, and enroll in each member number seperately.



4. Next you will see the Online Statement Enrollment – Agreement. Near the bottom there is a blue hyperlink title eSign document. When you click that it will pull up a pdf with a code to eSign with. You will type that code into the white “eSign Confirmation Code” box and hit “I agree”.



Online Statement Enrollment - Agreement
Welcome to Bowater Credit Union Online Statement Service.
You must accept this agreement in order to view your statements through this web site.

Print

Bowater Employees Credit Union eStatements Disclosure

Electronic Delivery of Statements

By completing the consent agreement you agree to permit Bowater Employees Credit Union ("The Credit Union") to make disclosures and provide notices to you in electronic form, instead of providing such notices and disclosures in written form.

Your consent and agreement shall relate to all forms of disclosures and notices required under applicable law as a result of the various agreements between you and the Credit Union and shall remain valid until such time as you exercise your right to revoke this consent. You elect and authorize us, at our discretion, to electronically deliver your account statement(s) and notices that we are required to provide you under applicable Federal and State statutes and their implementing regulations, as amended from time to time.

Other Federal and State laws and regulations ("laws") may be enacted or amended in the future to provide for electronic delivery of account statements and notices. Your election also authorized us, at our discretion, to provide electronic delivery of such statements and notices pursuant to these laws after they become effective.

Terms and Conditions of Your Electronic Statement Agreement

Please enter the code contained in this eSign document

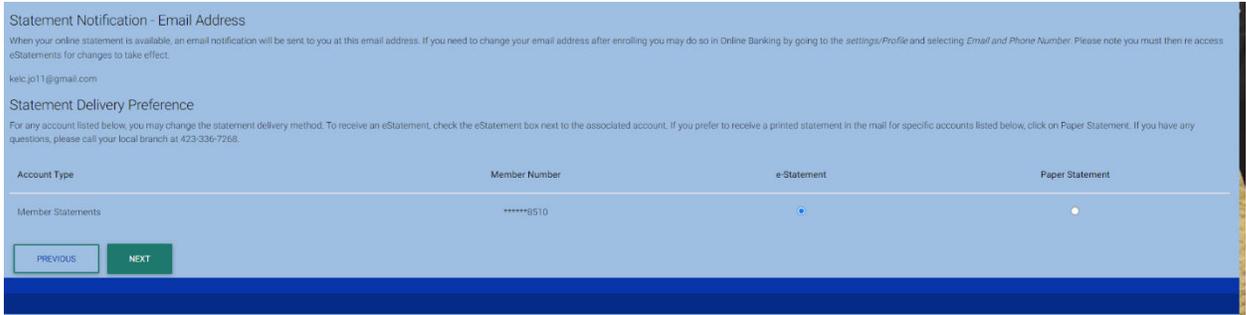
eSign Confirmation Code

I AGREE I DISAGREE



ZPB59

5. After that you will see another blue screen showing your new statement delivery preference. You will hit next and will be done!



6. To see your Statement anytime, log in to myBRANCH and follow the eStatement link. Once you have enrolled, myBRANCH will store up to 18 months of statements.

FAQs:

I had trouble enrolling – what do I do?

Call us at 423-336-768 and press option 5 for Member Service. Our myBRANCH team will be happy to help! If you prefer to email, please send screenshots of the error you are receiving to info@bowaterecu.org.

Why can't you just enroll for me?

We want to be sure you can access your eStatements (because it's the right thing to do, and also the law for electronic documents). The best way to do that is for you to self-enroll so that all parties are sure you can access the system that stores your statements.

I enrolled, but I don't see any statements. Where are they?

eStatements are created going forward from your enrollment date. So the next statement will be delivered into myBRANCH electronically and will stay there for 18 months. And each subsequent statement will be there in order, as they are generated in the coming months.